

CASE STUDY: High-Dollar Claims

Delivering greater savings with secured signoff and competitive fees

Our Challenge

Our client incurred a catastrophic claim with total billed charges of \$1,143,444, with a PPO discount of \$457,337. The third-party administrator (TPA) sent the claim to their vendor, which identified unsecured savings of \$60,782 above the contracted network discounts. The stop loss carrier received an advance funding request and sent the claim to Valenz® Health to review for possible inaccurate or inflated charges.

The Valenz Solution

With our detailed line-by-line bill review conducted by an expert coding and clinical review team supported by AI, Valenz found opportunities for additional savings, which were secured with a provider signoff.

Within 24 hours, Valenz also provided a complimentary prescreen report to illuminate savings opportunities, along with a bill review summary report. Provider signoff ensured no balance billing to the patient and secured savings for the payer.

Results and Client Cost Savings

With its unique and proprietary methodologies for optimal payment integrity results, Valenz obtained \$93,798 above the PPO discount, with provider signoff.

Despite delivering more than \$33,000 in added savings, the fee to the stop loss company was 5% less than the TPA vendor's fee.

About Our Full Claim Review Solution

By leveraging data across the life of a claim, our Full Claim Review Solution validates that care was medically necessary, provided by credentialed providers and accurately aligned with contracted requirements before applying our detailed claim review. Our solution, supported by AI and expert coding and clinical review teams, is integrated with the Valenz platform to simplify healthcare. We execute across the entire patient journey – from care navigation and management to payment integrity, risk solutions and provider validation – to elevate expectations to a new level of efficiency, effectiveness and transparency. With Valenz, smarter, better, faster healthcare is possible.

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patient